

Intec's 2019 Apprenticeship of the Year and Rising Stars awards has seen a record number of entries all of which has resulted in a very strong field.

This year we are pleased to announce that Zoe Keir-Pullen has been recognised as a Rising Star.



Zoe has undertaken a new Standards Apprenticeship in Customer Service at L2 and gained a Distinction for her showcase project. Zoe joined Kärcher, the global leading cleaning technology provider, renowned for its pressure washers in 2017 aged 16, choosing an Apprenticeship rather than higher education. She has rapidly progressed showing a great deal of maturity for her age to the point where she is part of the Finance team responsible for her own accounts.

Zoe feels she has developed a lot of confidence in her role, become more independent and gained the trust of her colleagues. Zoe has achieved a great deal in the past year, met quite a few challenges, gained a lot of experience and taken on more responsibilities to become a valued member of the Kärcher team.

Zoe's managers Terri Goodwin and Lisa Vaughan's comments on how eager and keen she is to handle complex tasks as well as more routine duties, her customer service skills are of particular note delivered always with a smile. Terri feels that Zoe has grown in many ways whilst doing her Apprenticeship has become a team player and has a bright future.